

SAP CLOUD ERP (FORMERLY S/4HANA)

EXTENDED PROFILE



OVERVIEW

SAP Cloud ERP (formerly S/4HANA) is a modular ERP that integrates across business functions within an organization. It covers day-to-day processes and integrates with other data silos, including CRM.

FEATURE OVERVIEW

The platform provides real-time data from internal and external sources to help you make better decisions. For instance, it can calculate the value of individual business cases or simplify the process of valuing your entire business.

KEY FEATURES

- **Asset management:** Reduce downtime through standardised maintenance processes aligned with industry best practices.
- **Finance:** A single source of truth simplifies financial tasks, while AI-driven workflows improve forecast accuracy, risk/compliance management, and shorten reporting cycles.
- **Manufacturing:** Embedded AI helps automate processes and optimise production operations in real-time.
- **Procurement:** Modernised processes that consolidate spend and drive sustainable savings by helping procurement teams adapt intelligent processes to their requirements.
- **Sales:** Offer customers a seamless and personalized buying journey with the help of AI and automation.
- **Services:** Deliver projects more efficiently and enhance client satisfaction using AI-powered insights.
- **Supply chain:** Use AI-driven data and automation to better meet customer needs, boost profits, and operate more sustainably.

REBRANDING FROM SAP S/4HANA TO SAP CLOUD ERP

In 2025, SAP simplified its product naming by introducing SAP Cloud ERP. This change was made to clarify what the product does and to make the buying process easier for customers.

For existing S/4HANA Cloud users, there's no need to migrate, relicense, or re-implement as the subscription and architecture stay the same.

All SAP cloud ERP solutions continue to be powered by:

- In-memory computing for real-time performance
- Embedded AI, analytics, and automation
- Industry-specific best practices
- Tight integration with SAP's Business Technology Platform (BTP)

DEPLOYMENT OPTIONS

SAP Cloud ERP can be delivered in one of two ways:

1. Public edition: A ready-to-run, multi-tenant cloud ERP managed by SAP. Modification to SAP's code isn't permitted.
2. Private Cloud edition: A single-tenant cloud ERP with a private code base and data definitions.

While SAP advises against modifying its standard code, it may be unavoidable, or changes made to on-premise systems need to be retained. In these cases, Private Cloud is the only option.

In Public Cloud, SAP pushes mandatory software releases and updates, and the changes must be adopted within a limited time period. In Private Cloud, they are included in the service, but at the customer's discretion.



SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	SAP Cloud ERP (formerly S/4HANA)
BUSINESS SECTORS	
DISTRIBUTION	✓
GOVERNMENT & NPO	✓
MANUFACTURING	✓
RETAIL	✓
SERVICES	✓
INDUSTRY	
AEROSPACE & DEFENSE	✓
AUTOMOTIVE	✓
CHEMICAL	✓
CONSTRUCTION	✓
COSMETICS	✓
ELECTRONICS	✓
ENERGY/POWER/UTILITIES	✓
ENGINEERING	✓
FASHION	✓
FINANCIAL SERVICES	✓
FOOD & BEVERAGE	✓
LOCAL GOVERNMENT	✓
MEDIA	✓

MEDICAL & HEALTHCARE	✓
METALWORKING	✓
OILFIELD	✓
PACKAGING	✓
PAINT & ADHESIVES	✓
PHARMACEUTICAL	✓
PLASTICS & RUBBER	✓
PRINT & DESIGN	✓
RENTAL	✓
TELECOMMUNICATIONS	✓
WOODWORKING	✓
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✗
ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✓
FINANCIALS & ACCOUNTING	✓
HR	✗
INVENTORY MANAGEMENT	✓
ORDER MANAGEMENT	✓

PLANNING & SCHEDULING	✓
PROJECT MANAGEMENT	✓
PURCHASING	✓
QUALITY CONTROL	✓
SALES	✓
SHIPPING & DISTRIBUTION	✓
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✓
DOCUMENT MANAGEMENT	✓
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✓
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✗
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✓
MULTI CURRENCY	✓
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
FURTHER INFORMATION	
PRICING	Pricing not known



SOFTWARE SCREENSHOTS



