ERPFOCUS

ORDERWISE ERP & WMS

EXTENDED PROFILE

ORDERWISE
FORTERRO

OVERVIEW

Orderwise is a business management system for UK wholesalers, distributors, and trade suppliers who run their business around stock.

Many ERPs start with finance and add inventory later. Orderwise does the opposite: it is built around the order book and the warehouse, and purchasing, accounts, and reporting all draw from the same stock and sales data.

The system suits organizations with large product ranges and high stock values that operate across one or more warehouses and sell through more than one channel (trade counter, web store, marketplaces, or a mix). Third-party logistics providers also use it, with a client portal designed for 3PL operations.

FUNCTIONALITY

- Order processing and invoicing: Orders from every sales channel land in one place, and invoicing rules can be automated so invoices go out without being keyed in by hand.
- Purchasing and suppliers: Purchase orders, supplier records, and landed-cost tracking, so product margins include the full cost of bringing stock in.
- Finance and reporting: A built-in accounts module plus reporting on stock and sales data. Businesses that want to keep their current finance package can connect Sage, Xero or Access Dimensions instead.
- Inventory and warehousing: Live stock levels across sites, batch and serial tracking, expiry dates, forecasting and bin locations. Goods-in, picking, packing, despatch and returns run on Android handhelds (Zebra devices come as standard). The WMS is also sold on its own for businesses that only need the warehouse side.
- Retail and ecommerce: EPOS for physical stores, plus connections to Shopify, WooCommerce, Adobe Commerce, BigCommerce, Amazon and eBay.
- CRM and analytics: Optional add-ons for tracking customer activity, sales reporting and automated alerts. A mobile app lets field sales staff see customer account information while they’re on the road.
- 3PL client portal: Logistics providers’ clients can log in to track their own orders and see stock levels in real time. Integrations and API: Several hundred ready-made connectors, including couriers such as Royal Mail, DPD and FedEx, plus payment providers and an API for anything not already covered.

Orderwise is available for on-premise installation, or subscribe to Orderwise Cloud, which includes hosting, updates and support. The cloud version comes in three tiers (Go, Growth and Evolve), and which one fits depends on the size and complexity of the business.

ORDERWISE
FORTERRO

SOFTWARE SPECIFICATION

OVERVIEW	
PRODUCT NAME	Orderwise ERP & WMS
BUSINESS SECTORS	
DISTRIBUTION	✔
GOVERNMENT & NPO	✘
MANUFACTURING	✘
RETAIL	✔
SERVICES	✘
INDUSTRY	
AEROSPACE & DEFENSE	✘
AUTOMOTIVE	✘
CHEMICAL	✘
CONSTRUCTION	✘
COSMETICS	✔
ELECTRONICS	✔
ENERGY/POWER/UTILITIES	✘
ENGINEERING	✘
FASHION	✔
FINANCIAL SERVICES	✘
FOOD & BEVERAGE	✔
LOCAL GOVERNMENT	✘

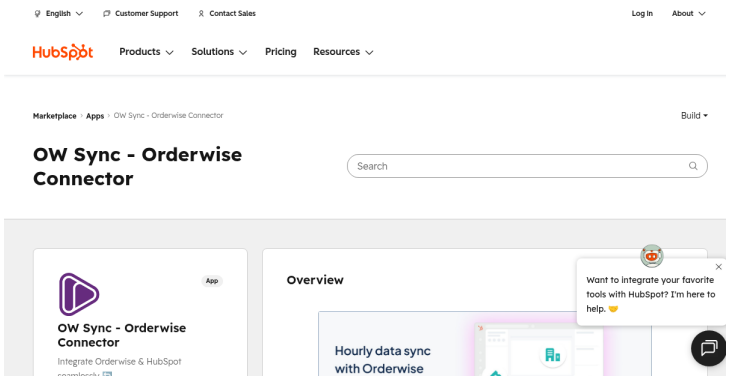
MEDIA	✗
MEDICAL & HEALTHCARE	✓
METALWORKING	✗
OILFIELD	✗
PACKAGING	✓
PAINT & ADHESIVES	✗
PHARMACEUTICAL	✓
PLASTICS & RUBBER	✗
PRINT & DESIGN	✓
RENTAL	✗
TELECOMMUNICATIONS	✗
WOODWORKING	✗
CANNABIS	✗
EDUCATION	✗
NONPROFIT	✗
ERP SOFTWARE FEATURES	
BILLING	✓
BUSINESS INTELLIGENCE/ANALYTICS	✓
COSTING	✓
CRM	✓
CUSTOMER SERVICE	✓
PRODUCT DESIGN	✗
FINANCIALS & ACCOUNTING	✓
HR	✗
INVENTORY MANAGEMENT	✓

ORDER MANAGEMENT	✓
PLANNING & SCHEDULING	✗
PROJECT MANAGEMENT	✗
PURCHASING	✓
QUALITY CONTROL	✗
SALES	✓
SHIPPING & DISTRIBUTION	✓
SUPPLY CHAIN MANAGEMENT	✓
WAREHOUSE MANAGEMENT	✓
ASSET MANAGEMENT	✗
DOCUMENT MANAGEMENT	✗
CUSTOMER SUITABILITY	
ENTERPRISE (1000+ EMPLOYEES)	✗
MEDIUM SIZE (251-1000 EMPLOYEES)	✓
SMALL BUSINESS (1-250 EMPLOYEES)	✓
ADDITIONAL PRODUCT INFO	
MULTI LANGUAGE	✗
MULTI CURRENCY	✗
CUSTOMIZABLE	✓
SYSTEM HOSTING	
CLOUD	✓
INSTALLED ON PREMISE	✓
SUPPORT LOCATIONS	
AFRICA	✗
ANTARCTICA	✗

ASIA	✗
AUSTRALIA	✗
EUROPE	✓
NORTH AMERICA	✗
SOUTH AMERICA	✗
FURTHER INFORMATION	
PRICING	From ~£12,000

ORDERWISE
FORTERRO

SOFTWARE SCREENSHOTS


English
Customer Support
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Log In
About
HubSpot
Products
Solutions
Pricing
Resources
Marketplace › Apps › OW Sync - Orderwise Connector
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Integrate Orderwise & HubSpot
Overview
Hourly data sync with Orderwise
Want to integrate your favorite tools with HubSpot? I'm here to help.